

Give it a go Let us know!

Is our community easy to access?

... a Peer Action Group initiative ...



How this helps your community

Easy Access Report Cards help make Ballarat a more inclusive city. You can visit and fill in the cards at as many venues as you like (1 card per venue).

Step 1

Collect Report Cards from:

- City of Ballarat Office
Customer Service Desk
- Eastwood Leisure Complex
- local businesses and venues.

Cards can also be downloaded at www.valid.org.au/access-report-card

Step 2

Visit a local business. Fill in the card about your experience there. One card to be completed per business or venue.

Step 3

Drop your completed card(s) by 1 Oct 2019 into boxes located throughout Ballarat (as listed above in Step 1).

Who will win the Access Award?

The venue with the highest score will win the Shane Everard and Matt Mattson Award, to be announced at the International Day of People with Disabilities celebration event which will be held on 3 December 2019. **Five lucky random participants will have a chance to win a \$50 voucher prize on the day.**

This is a project of the **Ballarat Peer Action Group** which meets the 1st Friday of every month 1 to 3pm at the Eastwood Leisure Complex, 20 Eastwood St, Ballarat.

To find out more, phone Mark Thompson on 5399 0953, David Craig on 0455 477 005 or visit the VALID website for more information.

VALID

130 Cremorne Street, Cremorne 3121
(03) 9416 4003 | office@valid.org.au
www.valid.org.au

Easy Access Report Card

What do you think about our disability access and quality of service?

Business Name:

Date:

Group or person who filled out the card:

How did you feel about your experience today?



Tick ✓ the colour that best matches your feeling

Poor
1

Average
2

Great
3

It is easy to get there

Has ramp access / wide doorways

Enough room to move around

Communication Support

Good service and positive attitude

Accessible toilet

Noise Levels

Good Lighting

What do you like the most?

Totals

Total out of 27

Score

What could be improved?

Each business reviewed will receive feedback and support to adopt good suggestions.