



## Disability Act

### Information Sheet 2



## GETTING A SERVICE

### How you can get a service

Victoria has new laws about disability services in the 'Disability Act'.

These new laws are about making things better for people with a disability, like giving more choices.



You can ask a disability service for support.



The service may give you support because they decide:

1. you have a disability.
2. that they have enough funding (\$) available to give you support
3. that you have the greatest needs (priority)

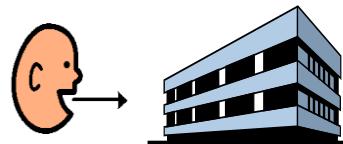


Sometimes the service may not be able to give you support.

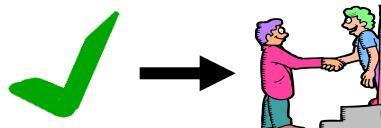
The service should then refer you to the Disability Support Register (DSR) or help you contact a suitable service.



You then can ask the government (Department of Health & Human Services) to decide if you meet the rules of the 'Act' &/or find a service to support you.



The government may decide that you fit the rules and have a disability.



Or they may say that you don't have a disability (under the law).



If you don't agree with this decision, you can ask the Victorian Civil and Administrative Tribunal (VCAT) to look at your request.



Department of  
Human Services

An initiative of North & West Region.

More Information ring 1800 783 783



Victorian Advocacy League for Individuals with Disability