

# MAKING A COMPLAINT ABOUT TAXIS



If you have a problem or are unhappy with a TAXI



get the number of the Taxi



Ring the Taxi Company & tell them your complaint



If they don't help, then write down your complaint & send it to the Victorian  
Taxi Directorate or you can call the Taxi Directorate on (03) 9320 4300  
1800 638 802 (toll-free outside Melbourne)



Someone should get back to you about what  
happened with your complaint.